



STOCKPORT
METROPOLITAN BOROUGH COUNCIL

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Services to People
Post 16 Travel Support Policy 2017-18



Details of all concessionary fares, discounts,

Subsidised, passes or travel cards available for students aged 16–19 and who provides them.

Concessionary fares are available to students from Transport for Greater Manchester (TfGM), as follows:

Bus travel only

Student / Young Person Bus Saver 7 (day) £13.10; Student Bus / Young Person Bus Saver 28 (day) £45.50 Student / Young Person Bus Saver Annual £510.00 (Please note prices may vary from those stated due to promotional offers / general price increase).

Bus / Train / City Zone Tram travel

County Card 7 (day) £36.30; County Card 28 (day) £113.00; County Card Annual £1132.00 (Please note prices may vary from those stated due to promotional offers / general price increase).

A Young Persons Bus Saver can be purchased by anyone aged between 16 & 21 - e.g. commuting regularly to & from work. Also anyone in full-time education aged between 16 & 26, with proof of full-time education, can purchase a Student Bus Saver card. System One Membership photo card required ([online registration here](https://www.systemonetravelcards.co.uk/register)). <https://www.systemonetravelcards.co.uk/register>

Any bus, anywhere, anytime to 4am. Valid on Boxing Day & New Year's Eve. Accepted by more than 30 local bus companies. For full information, go to this link:

[System One Travelcards - Unlimited travel on any bus in Greater Manchester](#)

Lost or stolen 1, 7 or 28 day Bus Savers cannot be replaced.

How to buy

Online, or from your local PayPoint shop. There are over 800 PayPoint shops across Greater Manchester including TfGM Travelshops, on the Bus, at Rail Stations (County Card / Daysaver only) & at Tram Stops (Daysaver only)

Photocard required

Yes. New customers must get a membership photocard. Apply online at <https://www.systemonetravelcards.co.uk/register>

Proof of age required for customers aged 16 to 21. If you are in full-time education & aged 16 to 26 you can also buy this card but must show your college or Uni ID to get your System One "Student" photocard. Once you have your membership photocard you can renew at any PayPoint shop.

Any Bus

System One Bus Savers, DaySavers and County Card are accepted by over 30 local bus companies in Greater Manchester.

Rail

You can use your County Card on any train company operating within the Greater Manchester Network.

For a Rail only travel for 16-25 year olds, please visit; <http://www.16-25railcard.co.uk>

Tram

County Card can be used on city zone trams only

For full information about DaySavers, Bus Savers, and County Card, please use this web address to see where you can go with this travel card.

<http://www.systemonetravelcards.co.uk/>

Travelcards: Prices & how to buy

If you're looking for information about the System One travelcard range – e.g. prices and where to buy them, then you can find them by visiting www.traveline.org.uk

Journey information: Bus & Tram

If you're looking for timetable or journey information, then you can visit your local TfGM Travelshop or visit www.traveline.org.uk If you're unable to find the information you need, call Traveline on **0871 200 22 33**. (Calls cost 12p from BT landline. Calls from other service providers and mobiles may vary). Lines are open 7 days a week.

Journey information: Rail

03457 48 49 50 (open 24 hours a day, except Christmas day) www.nationalrail.co.uk

Customer service

System One is only able to replace lost or stolen annual travelcards. Therefore, if you lose your annual travelcard you should:-

- Get a lost or stolen crime reference number from your local police station
- Provide proof of purchase (TfGM Travelshop should issue you with a receipt)
- Return to the TfGM Travelshop or rail station where you bought it

If you can't find the information you need here, then please visit your local TfGM Travelshop or call Traveline.

Please note: Traveline is for route, timetable and ticketing enquires only.

Stagecoach Manchester offers a concessionary scheme to students:

Unirider is a travel card for students to get around South Manchester using both Stagecoach and Magic Bus. The main student route runs 24 hours a day.

Unirider tickets are valid for anyone in full-time education with a valid NUS card or a University ID card.

It is valid for a student year or term to anyone in full time education with a valid NUS card or University ID card.

Where can I use a Unirider? Anywhere, anytime on the Stagecoach and Magic Bus network covering Greater Manchester and Wigan, including the following areas;

- University of Salford
- MediaCityUK
- Trafford Centre
- Chorlton
- Didsbury
- Manchester Airport
- Whalley Range
- Stockport
- Moston
- Middleton

You can buy a Unirider ticket from:

TfGM Travelshop at Stockport and on line at Stagecoach Manchester.

<https://www.stagecoachbus.com/regionaltickets/manchester/manchester/unirider>

Lost and Stolen Unirider

Stagecoach Manchester has no obligation to replace Lost or Stolen UniRider Tickets.

If you do lose your Unirider, please contact Stagecoach Manchester by email manchester.enquiries@stagecoachbus.com

A charge of £25 will be made for a replacement, only one replacement in one academic year.

For more Information on Unirider:-

<http://www.stagecoachbus.com/localdefault.aspx?Tag=Manchester>

Students may be entitled to get help with their travel costs if they are experiencing financial hardship. You should contact the Student Services team at your college in the first instance to make an application for support.

What times during the day can students use their travel pass or obtain concessionary fares?

The System 1 Young Persons Bus / County Bus & Train Saver – unlimited travel on any bus operating the System 1 scheme for the duration of the ticket's validity.

If you have a specific complaint, then you should write to:-

Customer Service
System One Travelcards
c/o TfGM
2 Piccadilly Place
Manchester
M1 3BG

Financial support – The 16-19 Bursary Fund

The Department for Education has made funding available to educational institutions to support the most financially disadvantaged 16 to 19 year-olds and those young people who most need help with the costs of staying in education.

The 16 to 19 Bursary Fund is distributed in two distinct ways:

Central allocation to eligible young people

A yearly bursary of up to £1,200 is available to young people in one of the four defined vulnerable groups.

Young people in care, Care leavers and those on Income Support or Universal Credit Disabled young people (in receipt of both Employment Support Allowance and Disability Living Allowance (or Personal Independence Payment)).

Institutions are responsible for verifying that young people meet the criteria for vulnerable student bursaries. Institutions must complete a 16 to 19 Bursary Fund Vulnerable Students Funding Claim Form in order to request funding to be released to them for vulnerable students.

Discretionary awards made by institutions

Educational institutions are also allocated funding from which they can make discretionary awards to young people. Discretionary awards are for any students who are facing genuine financial barriers to participating. Individual institutions determine eligibility criteria and the frequency and conditions of payments.

More detailed information on the 16-19 Bursary Fund can be found on the Department for Education website at www.direct.gov/16-19bursary

To find out if you qualify and how to make an application for the Bursary Fund, please contact your college/sixth form student support team.

Pupils with an EHC Plan/ Statement of Educational Needs

Post 16 Transport Arrangements

Please note, From September 2017, Stockport Council will be introducing a fee for all students aged 16-19, who receive additional travel support. This fee will be capped in line with the current cost of an annual student travel pass (currently £510.00 or £255.00 for low income families).

Students who are in full time education and have a learning difficulty / disability who are in receipt of a Statement of Special Educational Needs / Education, Health and Care Plan (EHCP), are entitled to a free concessionary travel pass for use on public transport with the Greater Manchester area.

Students who are in full time education with a learning difficulty /disability, who are in receipt of a Statement of Special Educational Needs / EHCP and are attending their nearest suitable education provision, may be entitled to additional support if they are unable to travel independently.

Travel support will be considered for those students with severe physical or learning difficulties, upon receipt of sufficient evident. Eligibility for additional support is based on qualifying criteria. A Statement of Educational Needs / an Education, Health and Care Plan does not guarantee that additional support will be provided.

Stockport SEN Travel Coordination Service may provide travel training as required to qualifying students. Please contact the Travel Coordination team to learn more about Independent Travel Training on **0161 474 2504** between 08:30 to 16:30 Monday to Friday.

Transport services cannot be tailored to meet individual timetables, but consideration will be given whenever possible to minimise inconvenience to students. This means that specific transport will not be provided if the public or contract bus times are not in line with a student's timetable. In such circumstances, students are expected to make suitable adjustments to their travel arrangements.

Travel assistance is not provided to learners undertaking work placements, apprenticeships or traineeships. In these circumstances learners are advised to contact their employer or learner provider.

To discuss what travel support options may be available for students with additional needs, please contact the Stockport SEN Travel Coordination Team on **0161 474 2504/05/08** between 08:30 to 16:30 Monday to Friday.

For students who are 19 or over, who are continuing in full time education and have an Education, Health and Care Plan (EHCP), travel support will be discussed as part of the EHC planning process.

Students over 19 who have a learning difficulty /disability may be eligible for a free concessionary travel pass for public transport. To apply for a pass please contact Stockport Adult Social Care Services. You can contact this team from 08.30 to 17.00 Monday to Friday on **0161 218 1220**